

NETHER WALLOP PARISH COUNCIL

To note feedback received from members of the public relating to the trial Online Tennis Courts booking calendar.

1. Just a note to thank you for the new tennis court booking system. It seems to be working well so I hope it will continue.
2. If it would be helpful to have feedback from users of the tennis court diary system here is some! I think the new system works really well and hope that it can continue. Anthony does a great job with a very quick response so hopefully it is also making it easier for him.
3. I see that the tennis court is to be discussed at Monday's meeting. Could you please pass on my thanks for the new system? I used it in April and thought it was great but, annoyingly since then have had tennis elbow.
4. I think you have a meeting this evening and are discussing the tennis court booking system. I just wanted to email to ask if we could possibly please extend the trial of the online booking system throughout the summer when the children have all broken up – just so that we can properly test it out. Once the children have all broken up for the summer it will be lovely for them to have tennis as an activity to entertain them (anything to get them off their electronics!!) and it will make it so much easier to see online which slots are available. We would really appreciate it if that were possible.
5. I just wanted to write and add our name to the people who have welcomed the new tennis court booking system, it is great to be able to see availability online and it seems to work very well. A definite step in the right direction.
6. Just a quick note ahead of the meeting tonight to say that the new tennis booking system seems to be working very well. Anthony responds in amazing 'real time' and being able to see which courts are booked when saves everyone, players and administrator, all that wasted time with toing and froing. Maybe give it another 6 months before reviewing again?
7. I wanted to let the NW Parish Council know that I think the Google Tennis court calendar, which has been in use over the last few weeks is a very useful way to check on the availability of the Village tennis court. I hope that this system will continue to operate beyond the trial period.
8. We have not been able to utilise the online booking system for the tennis court as it has been term time so can I request that the trial continue into the Summer holidays as it is a much easier and quicker way of booking the tennis court?
9. Just thought I'd put in writing that I think the new system for booking the tennis court is good, whereby you can check if it is free before calling Anthony and therefore plan ahead.
10. Ahead of this evenings Parish Council meeting i would like to say that while we have only used the new tennis court booking system once we found it to be very efficient in that we could see all the times that were available and book accordingly. If there is any doubt in the new system, could I suggest a further trial to include the school holidays as i suspect it hasn't been trialed and used by families with younger children due to it being term time. I feel very strongly that being able to see the calendar online is a vast improvement and would support it continuing in this way.