



Scottish & Southern
Electricity Networks

Are you Winter ready?



At Scottish and Southern Electricity Networks, we work all year round to prepare for winter and keep your lights on.

When the weather works against us and electricity supplies are interrupted, we're committed to providing our customers with additional support whilst we work to restore power as quickly and safely as possible.

Do you, or someone you know, need extra help if there's a power cut this winter?

Join our free Priority Services Register today

 0800 294 3259

 0800 316 5457
text phone

 ssen.co.uk/psr



Power Track app

Report a power cut instantly with our free Power Track app. You will also receive power cut updates and estimated restoration times.

The app is available now for free download on Apple & Android.

**POWER CUT?
CALL 105**





**POWER CUT?
CALL 105**



Are you prepared for an emergency?

Below is a list of useful items to have ready if needed

Useful

- Battery or wind up torch
- First aid kit
- Ready to eat meals
- Blankets or extra duvets
- Bottled water
- Box of matches

Helpful extras

- Additional medication
- Battery or wind up radio
- Key contact numbers
- Spare batteries
- Pet supplies
- Spare glasses or contact lenses

For your own personal safety, we would always recommend the use of torches instead of candles

Follow us

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Priority Services Register

We can provide free extra help and support during a power cut, call 0800 294 3259 or visit ssen.co.uk/psr for more details.